



POLICY AND RESOURCES SCRUTINY COMMITTEE - 2ND OCTOBER 2012

SUBJECT: QUARTERLY UPDATE ON PROGRESS OF SERVICE LEVEL AGREEMENTS HELD BY THE POLICY UNIT WITH VOLUNTARY ORGANISATIONS IN THE BOROUGH

REPORT BY: DEPUTY CHIEF EXECUTIVE

1. PURPOSE OF REPORT

- 1.1 This report provides Members with a quarterly update on the activities of voluntary sector organisations that the CCBC Policy Unit holds service level agreements (SLAs) with, in the borough. This report was requested by Members following a previous SLA update made to the Policy and Resources Scrutiny Committee on 6th March 2012.

2. SUMMARY

- 2.1 The report covers the SLA activities of Caerphilly County Citizens Advice Bureau (CAB), Gwent Association of Voluntary Organisations (GAVO), Groundwork Caerphilly for the period April to June 2012, and for the Valleys Regional Equality Council (VALREC) up to August 2012. A new SLA agreement was made with VALREC in April, but there has been a slight delay in getting one aspect of the SLA off the ground, this has led to the SLA being extended to December 2012 to ensure the agreed work is completed at the set fee of £12,240.

3. LINKS TO STRATEGY

- 3.1 The CCBC Policy Unit supports key voluntary sector organisations in the borough, which make a significant contribution to the 28 objectives of the Caerphilly Borough Community Strategy.

4. THE REPORT

- 4.1 The report contained in appendix 1 provides an account of how the above voluntary organisations have delivered on their SLAs. CAB, GAVO and Groundwork are all making good progress on their current SLAs. A SLA progress update is given for the period April to June 2012. The organisations will all be providing the Policy Unit, CCBC with a further quarterly report on their SLAs by 30th September 2012. Recent meetings held with all three organisations show good progress is still being made on all aspects of the SLA up to August 2012.

- 4.2 Due to previous difficulties, VALREC has only been granted a six month SLA up to 30th September 2012. With this new SLA, which focuses on a number of new areas, there has been a delay in getting a mapping project of hate crime and incidents underway. This SLA is now running up to 31st December 2012 at the same contract fee of £12,240 to deliver the agreed contract. A detailed report is given in Appendix 1.

5. EQUALITIES IMPLICATIONS

- 5.1 All of the organisations supported have robust equal opportunities policies, and provide services to vulnerable people and disadvantaged communities. The work of the organisations around the SLAs demonstrates how equalities can be put into practice in improving outcomes for local people.

6. FINANCIAL IMPLICATIONS

- 6.1 The 2012/13 Service Level Agreement values are as follows:-

Organisation	Annual Amount	
Caerphilly County Citizens Advice Bureau	£	191,244
GAVO	£	42,466
Groundwork Caerphilly	£	43,860
VALREC (April to December 2012)	£	12,240

- 6.2 All SLAs are funded from the Voluntary Sector Grants Budget held by the Policy Unit.

7. PERSONNEL IMPLICATIONS

- 7.1 There are no personnel implications to this report.

8. CONSULTATIONS

- 8.1 Each of the quarterly progress reports at appendix one were provided by each of the voluntary organisation funded through a SLA with the CCBC Policy Unit. All responses from consultees have been considered and incorporated into this report.

9. RECOMMENDATIONS

- 9.1 Members are asked to note the content of this report.

10. REASONS FOR THE RECOMMENDATIONS

- 10.1 This report, requested by Members, provides updated information on the SLAs the Policy Unit holds with respective voluntary organisations in the borough.

11. STATUTORY POWER

- 11.1 Local Government Act 2000.

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Appendices:
Appendix 1 Service Level Agreement Progress Report between Policy Unit and Voluntary Organisations in the Borough - April to June 2012